



#### **Customer Service Information**

University of Rochester Parking & Transportation Services 271 East River Rd. Rochester, NY 14627-0345 Call: 585-275-7433 (5-RIDE) General Information

www.rochester.edu/parking

Where's the bus or shuttle? http://rochester.transloc.com/ Parking Office: (585) 273-4226

#### Forget Something?

Call Lost & Found: (585) 235-6670



All service on this route is wheelchair

accessible.

# **GOLER HOUSE/** WHIPPLE PARK **TRANSPORTATION SERVICES**

**August 15, 2013** Policies & Procedures (585) 275-7433 (5-RIDE)



### Goler House/Whipple Park Transportation Service

University Parking and Transportation Services in conjunction with First Transit will provide transportation to Goler House residents to and from parking at Whipple Park. This service is free with valid ID. A sticker affixed to resident ID's will be distributed to all Goler House residents and provide access to the transportation service.

Transportation includes use of the current Blue Line Bus service as well as on demand shuttle service. The shuttle can be accessed by calling **585-275-7433 (5-RIDE).** Please let the dispatcher know your pick-up location when you call.

Please be aware that shuttle response times may vary depending on weather conditions, time of night, traffic, construction, volume of calls, and other situations beyond our control.

#### Please Note:

Whipple Park residents are not eligible to utilize this service.

### **Blue Line Bus Service**

The Blue Line is available between Goler House and Whipple Park. Please refer to the schedule online at:

www.rochester.edu/parking

### **Van Service Hours**

24 hours a day/7 days per week

### Pick Up/Drop Off

The shuttle service will pick up and drop off at the front loop of Goler House. Pick up and drop off at Whipple Park will be at the residents vehicle. After calling the shuttle operator, passengers should notify the approaching shuttle of their location by flashing the headlights.

Van service will provide a direct transport to and from Goler House/Whipple Park. No other stops on the route will be provided.

Real-time viewing of both the bus and shuttle services can be seen at:

http://rochester.transloc.com



## **Parking**

Goler residents that park in Whipple Park will be issued a parking permit designated "Special". Special permits will not be allowed in the Goler House lot with the exception of the short-term spaces. Short-term spaces will be "30 minutes with flasher" parking ONLY for unloading purposes. Violators will be subject to receive citations.

Goler House residents parking at Whipple Park are encouraged to park in the areas designated "Special Permit Required" on the map on the outside cover.

#### Please Note:

This is a five-month demonstration service that could be modified based on utilization

Schedule A Ride (585) 275-7433 (5-RIDE)

Locate The Bus or Van http://rochester.transloc.com

**Contact Us** 

Feedback Can Be Sent To: http://rochester.edu/parking/options/ chartersurvey.html

Visit Us On The Web: www.rochester.edu/parking